

EUNSOO KIM

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ACADEMIC POSITION

Nanyang Technological University, Nanyang Business School, Singapore
Assistant Professor of Marketing, 2017 – present

EDUCATION

University of Michigan, Stephen M. Ross School of Business, Ann Arbor, MI
Ph.D. in Business Administration (Marketing), 2017

Korea Advanced Institute of Science and Technology (KAIST), Seoul, Republic of Korea
Master of Science in Management Engineering, 2011

Sogang University, Seoul, Republic of Korea
Bachelor of Business Administration, Summa Cum Laude, 2009
Early Graduation of Academic Excellence

RESEARCH INTERESTS

Quantitative modeling of social influence, Firm/User-generated content, Bayesian statistical inference, Machine learning, Biometric measures, Business networks, Entertainment industry

JOURNAL PAPERS

Kim, Eunsoo, Julia Lee Cunningham, and Anocha Aribarg, “The Moral Significance of Aesthetics in Nature Imagery”
▪ Accepted at *Psychological Science*

WORKING PAPERS

Kim, Eunsoo, Annie Ding, Xin (Shane) Wang, and Shijie Lu, “Does Topic Consistency Matter? A Study of Critic and User Reviews in the Movie Industry”
▪ Invited for minor revision at *Journal of Marketing*

Kim, Eunsoo, and Puneet Manchanda, “The Impact of Network and Spatial Embeddedness on Salespeople Inactivity in Direct Selling Organizations”
▪ Preparing to submit

Kim, Eunsoo, and Puneet Manchanda, “The Impact of Network and Spatial Embeddedness on Salespeople Inactivity in Direct Selling Organizations”
▪ Honorable mention, Clayton Doctoral Dissertation Proposal Competition 2016

RESEARCH IN PROGRESS

“Gifted or Sponsored? The Role of Free Gifts in Influencer Marketing”

“The Role of Anonymous Support in Goal Pursuit” with Eunkyung (Erika) Lee

“Which Consumer Reviews Are More Influential: The Effects of Friendship and Home Bias on Subsequent Reviews” with Xinlong Li and Ruoding Wang

“How Influencers’ Non-Sponsored Contents Affect the Effectiveness of Their Sponsored Contents” with Sadat Reza, Shun Yin Lam, and Peiwen Xie

“Movie Genre Prediction Using Movie Posters: Quantifying the Typicality of Movie Poster Style” with Boyang Li and Chao Qin

- Joint work with School of Computer Science and Engineering, NTU

“Managing Customer Complaints in Social Media Platforms” with Elison Lim and Xinran Liu

OTHER PUBLICATIONS

Kim, Eunsoo and Puneet Manchanda (2020), “The Impact of Network and Spatial Embeddedness on Salespeople Inactivity in Direct Selling Organizations,” Available at SSRN: <https://ssrn.com/abstract=3725697> or <http://dx.doi.org/10.2139/ssrn.3725697>

Kim, Eunsoo, Anocha Aribarg, and Natasha Zhang Foutz (2016), “Arousal Sustainability in Shared Experiential Consumption,” *MSI Working Paper Series*

MEDIA COMMENTARY

Kim, Eunsoo (Dec 7, 2021), *Channel News Asia (CNA) 938*, a live radio interview on warranty issues in *Singapore Today* (with Lance Alexander and Melanie Oliveira)

Kim, Eunsoo (Dec 6, 2021), *Channel News Asia (CNA)*, “Does Apple’s new self-repair policy bring a Genius Bar in Singapore’s homes and heartlands?”

- Featured in Top Commentaries section, <https://www.channelnewsasia.com/commentary/apple-iphone-self-repair-void-warranty-2351541>

PRESENTATIONS

Conference Presentations:

Conference on Artificial Intelligence, Machine Learning, and Business Analytics, December 2021, “The Moral Significance of Aesthetics in Nature Imagery”

Conference on Artificial Intelligence, Machine Learning, and Business Analytics, December 2021, “Which Consumer Reviews Are More Influential: The Effects of Friendship and Home Bias on Subsequent Reviews” (presented by a doctoral student)

INFORMS Marketing Science Conference, June 2021, Session chair for Machine Learning 1 Track, “The Moral Significance of Aesthetics in Nature Imagery”

INFORMS Marketing Science Conference, June 2020, Session chair for Reviews IV Track, “Does Word-of-Mouth Echo Matter? A Study of Critic and User Reviews in the Movie Industry”

INFORMS Marketing Science Conference, Rome, June 2019, Session chair for Sales Force 1 Track, “The Impact of Network Participants on Independent Contractors’ Inactive Behaviour in the MLM Industry”

AI + X Symposium, Nanyang Technological University, May 2019, Presenter

Marketing Insights and New Investigations (MINI) Conference, National University of Singapore, February 2019, “The Impact of Network Participants on Independent Contractors’ Inactive Behaviour in the MLM Industry”

Haring Symposium, Indiana University Bloomington, April 2016, “How Shared Consumption Enhances Experiences”

INFORMS Marketing Science Conference, Emory University, June 2014, “How Shared Consumption Enhances Experiences”

Invited Presentations:

Marketing Insights and New Investigations (MINI) Conference, National University of Singapore, February 2019, “The Impact of Network Participants on Independent Contractors’ Inactive Behavior in the MLM Industry”

China India Insights Conference, INSEAD, Singapore, July 2018, Discussant

Nanyang Technological University, Nanyang Business School, September 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

University College London, UCL School of Management, October 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

Texas A& M University, Mays Business School, October 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

University of Iowa, Tippie College of Business, October 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

Bocconi University, Bocconi School of Management, October 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

National University of Singapore, NUS Business School, November 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

Erasmus University, Erasmus School of Economics, November 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

Internal Presentations:

Nanyang Technological University, Marketing Brown-Bag Seminar, November 2019, “Does

Word-of-Mouth Echo Matter? A Study of Critic and User Reviews in the Movie Industry”

University of Michigan, Marketing Research Camp, May 2016, “Social versus Economic Factors in Network Formation: An Empirical Analysis of the Multilevel Marketing Industry”

University of Michigan, Marketing Research Camp, May 2015, “Is There Any Goal Premium on Billboards? - Examining the Effectiveness of Sports Sponsorship”

University of Michigan, Marketing Research Camp, May 2014, “How Shared Consumption Enhances Experiences”

HONORS AND AWARDS

MSI Alden G. Clayton Doctoral Dissertation Proposal Competition, Honorable mention, Marketing Science Institute (2016: US\$1,500)

Doctoral Fellow, AMA Sheth Foundation Doctoral Consortium, University of Notre Dame (2016)

Doctoral Fellow, Haring Symposium, Indiana University Bloomington (2016)

Milton G. Kendrick and Josephine H. Kendrick Award for Outstanding Doctoral Work, Ross School of Business, University of Michigan (2015 – 2016: US\$7,000)

Doctoral Fellow, MMA Doctoral Student Teaching Consortium, University of Texas at San Antonio (2014)

Doctoral Fellow, ISMS Marketing Science Doctoral Consortium, Emory University (2014)

Doctoral Fellow, Columbia-Duke-UCLA Workshop on Quantitative Marketing and Structural Econometrics Workshop (2013)

Doctoral Fellow, Quantitative Marketing and Economics Conference, Duke University (2012)

Stephen M. Ross School of Business Fellowship (2011 – 2017)

KAIST Scholarship (2009)

Sogang Honors Scholarships (2005 – 2007)

RESEARCH GRANTS

Tier-1 Grant, Singapore Ministry of Education (MOE), PI (2021 – 3 years: SGD\$44,180)

Start-up Grant, Nanyang Technological University, PI (2017 – 2022: SGD\$100,000)

PhD Office Travel Award, Doctoral Studies Program, Ross School of Business, University of Michigan (2016: USD: \$500)

Rackham Conference Travel Grant, Rackham Fellowships Office, Rackham Graduate School, University of Michigan, (2014: USD: \$700)

TEACHING INTERESTS

Marketing channels, Channel value creation, Marketing research, Marketing management, Marketing analytics

TEACHING EXPERIENCE

Nanyang Technological University

Channel Value Creation, Course coordinator/Sole lecturer, Undergraduate, Fall 2019, Fall 2020, Spring 2021 (2 – 3 sections; 40 students each section).

- Outcomes-Based Teaching and Learning (OBTL) complied course.

Marketing Channels, Course coordinator/Sole lecturer, Undergraduate, Fall 2018 (2 sections: total 76 students)

Marketing, Tutor, Undergraduate, Fall 2017 (2 sections: total 60 students)

University of Michigan

Marketing Management (BBA Core), Lecturer, Undergraduate, Winter 2014 (63 students)

Strategic Brand Management (Rajeev Batra), Teaching Assistant, MBA, Fall 2013

Marketing Research Design and Analysis (Anocha Aribarg), Teaching Assistant, MBA, Winter 2012

TEACHING-RELATED ACTIVITIES

Nanyang Technological University

NTU Learn assessment tool workshop (from the Teaching, Learning and Pedagogy Division), July 2019

Foundations in University Learning and Teaching (FULT) Workshop, December 2018

Outcomes-based Teaching and Learning (OBTL) Workshop, April 2018

University of Michigan

Courses: Teaching Fundamentals (Winter 2013), Teaching Practice (Winter 2014)

MMA Doctoral Student Teaching Consortium, University of Texas at San Antonio, 2014

ACADEMIC SUPERVISION & MENTORING

PhD Students:

Ruoding Wang, Marketing, Nanyang Business School, Nanyang Technological University

- Main supervisor; Co-supervising with Xinlong Li (2020 – present)
- Faculty mentor (2018 – 2020)

Peiwen Xie, Marketing, Nanyang Business School, Nanyang Technological University

- Co-supervisor (with Sadat Reza) (2021 – present)
- Faculty mentor (2019 – 2021)

Chao Qin, School of Computer Science and Engineering, Nanyang Technological University

- Collaborating on a project (2021 – present); Supervisor: Boyang (Albert) Li

PhD Thesis Advisory Committees:

Sihan Fang, Nanyang Technological University (ITOM) (June 2021 – present)

- External member

Xueli Zhang, Nanyang Technological University (Marketing), Nanyang Business School, Nanyang Technological University (November 2019 – 2020)

- Internal member

Faculty Mentor for URECA (Undergraduate Research Experience on Campus) program:

Liu Xinran, School of Computer Science and Engineering, Nanyang Technological University (August 2020 – present)

- Co-supervisor (with Alison Lim)

PROFESSIONAL SERVICE

Nanyang Technological University

Division-level

- Social committee member, September 2020 – present
- PhD committee member, April 2018 – September 2021
- Interviewer for Marketing PhD student recruiting, January 2018
- Panel member for the Intake Comprehensive Exam (Qualification Examination) and Confirmation Hearing, September – November 2017, 2019

School/University-level

- Thesis Advisory Committee Member for Xueli Zhang and Sihan Fang
- Faculty Supervisor, Nanyang Business School Undergraduate Students' Professional Attachment Program (Internship), 2017 – present
- Interview Panel, Nanyang Business School undergraduate programs admission/scholarship, 2017 – present
- Nominated Committee Panel for Tan Teo Scholarship, Nanyang Technological University, September 2021

University of Michigan

- PhD Forum, Communications Chair, 2014 – 2015

INDUSTRY EXPERIENCE

Intern, Ford Motor Company Research Innovation Center, Dearborn, MI, March 2013 – December 2014

- Involved in research on “Impact of Social Media Activity on Automobile Sales”